Social Narrative
Adult & Teen Visit

“I want to tell you something. My parents were poor. There were rough times.”

“All there was on Lombard Street at that time was Jewish people. We called it Jewtown. That’s all there was down there.”

“Life in public housing is not as bad as people think it is. It’s the people that make the community and public housing helps you get to where you want to go.”

VOICES OF LOMBARD STREET
A Century of Change in East Baltimore

“East Baltimore is a little city.

The Jewish Museum of Maryland is an agency of The Associated
**Safety Disclaimer:**
This social narrative has been updated to include protocol during the COVID-19 pandemic. As guidelines change, we will do our best to update this document as our protocols reflect these changes.

**Special Phase II Protocol**
To help protect the health and safety of our staff and guests, we have some special rules at this time. You can read the details of these rules on our [Phase II page](#). You can also contact the Visitor Services Coordinator at (443) 873-5164 or [tmakowsky@jewishmuseummd.org](mailto:tmakowsky@jewishmuseummd.org) for any questions you have about safety at JMM.

- **Face Masks** –
  Everyone on our campus must wear face masks at all times. These masks must be made of a closed material and have two layers. They must cover your nose and mouth at all times during your visit. Bandanas and gators are not sufficient face masks.

- **Six Feet Apart** –
  Please keep six feet apart from other guests (outside of your household) and staff at all times. We have set up one-way paths in our exhibits to help with this rule. Sometimes our exhibits can have small spaces, so please be patient and wait for other guests to move on, instead of getting close to them to pass.

- **Hand Sanitizer** –
  We have hand sanitizer stations around the Museum lobby for everyone to use. We strongly encourage you to use these stations before, during, and after your visit, especially after you touch something in the exhibit and use the bathrooms.

- **Cleaning** –
  Our staff cleans the bathrooms, exhibits, and lobby multiple times a day. We focus cleanings on the touchpoints, so please help us by keeping your hands to yourself as much as possible. We also provide disposable cleaning wipes in the bathroom, as we encourage guests to wipe down touchpoints after they use the bathroom.
Before you go:

Take care of your personal needs:

- Eat a snack, drink some water, and use the bathroom before you leave. The Jewish Museum of Maryland (JMM) does not sell food or have a place to eat on campus.
- Bring a fidget toy, headphones, or any other tools you may need to have a comfortable visit.
- You can book tickets ahead of time online at our [website that explains our reopening](https://jewishmuseummd.org/exhibits-events/), or over the phone at (410) 732-6400. At this time, we are not offering tickets onsite.
- Call ahead to ask about busy hours at JMM. We can suggest times that might be quieter. Because of the limited capacity, there are only ten guests allowed in the Museum at one time.
- Check out our sensory map or call the Visitor Services Coordinator at (443) 873-5164 to find out about the sensory experiences at the Museum, such as sound or light.

Plan your transportation:

*Please note*, due to current health and safety concerns, public transportation may have specific guidelines. We strongly encourage you to research these guidelines, so you are prepared to travel to the Museum.

- There is a free City-owned parking lot across from JMM on Lloyd Street with about 20 spots in it. Guests can check there first for parking. If there are no spots, guests can use street parking, just make sure to follow parking signs.
- If you want a secured lot, there is the Fayette Street Garage, with an entrance on E. Baltimore Street.
- There is a 10-minute loading zone directly in front of JMM to drop people off or pick them up. To ensure that this loading zone is free on the day of your visit, please call (443) 873-5164.

Exhibits change a few times a year, so make sure to check out our exhibit page at [https://jewishmuseummd.org/exhibits-events/](https://jewishmuseummd.org/exhibits-events/) or call (410) 732-6400 to find out what’s available to view. Some of our attractions are limited at the moment, during the public health crisis.
This is the Jewish Museum of Maryland, also known as the JMM.

This Museum has a lot of stories which connect people to the Jewish community, and Maryland’s Jewish community to its roots.
The JMM is in Jonestown. Jonestown is a historic neighborhood in Baltimore.

When you see the big, pink building with columns, you’ll know you’re in the right place.
When you get here, you will enter through the **brick courtyard**.

Make sure you put your facemask on at this time. Remember, the facemask has to cover your nose and your mouth. Then you will go through two sets of heavy glass doors.
We have moved our check-in to be directly across from the front doors. You will be greeted by the **front desk person** as soon as you enter.

This front desk person will help you check in. They can tell you about the exhibits at JMM that day and may ask you a couple of questions.
Also, at the front is the **security guard**. The security guard is here to help with safety protocol and taking care of the exhibits. If you need help, you can ask a security guard or the **front desk person**.
You can decide what you want to see at JMM. You can decide to visit the **permanent exhibit** or the **special exhibit**.

Some areas may be closed for the safety of guests.
Some of the exhibits have noise or may be crowded. If you need a break in a quiet place, just let the front desk person know. If you need a break in a quiet place, just let the front desk person know.

Some of the exhibits may be dark. This is to protect the objects in the exhibits.
The bathrooms are past the front desk, to the right. Right now, to help the JMM staff clean the bathrooms, only the family restroom is available. This restroom has a changing table and is accessible for those with mobility devices.

To protect the exhibits, please leave any food or drinks at the coat rack. You are not allowed to bring food or drinks into the exhibits. You can also leave your bag or coat at the coat rack.

Our water fountains are not available, due to safety protocol. If you need water, we have small bottles available at the front desk. Just ask the front desk person.
One exhibit you can see is *Voices of Lombard Street*. This exhibit tells the story of the *Jonestown neighborhood*, from the end of the 19th century to today.

The exhibit starts when you walk in and continues to the left. Please follow this path to make it easier for people to keep six feet apart.
This exhibit shows a family’s home, old-fashioned sewing machines, and a historic deli, to tell the stories of the people who lived in this neighborhood.

Some parts of this exhibit are smaller and make it harder to keep six feet apart from other guests. Be patient and wait for others to move on, before passing into the next section.
There is noise in this exhibit. Sometimes it will be **people telling a story.** Sometimes it will be sound effects like **chickens** or **construction noises.**

These noises are not real.
There are things in this exhibit to **touch and try**. If you are not sure what you can touch and try, ask the front desk person.

We have taken out some of the things you can **touch and try**, to help with cleaning the exhibit. Anything that is still in the exhibit to touch and try gets cleaned every day by JMM staff.
You can also choose to visit the special exhibit, *Jews in Space: Members of the Tribe in Orbit*.

This exhibit teaches about Jewish people involved in *astronomy*, *science fiction*, and *space exploration*. 
In this exhibit, you can see manuscripts of Jewish astronomers. You can watch science fiction clips featuring Jewish people. You can hear stories from Jewish astronauts.
There are noises in this exhibit. Sometimes the noises are videos that show clips from movies and television shows. Sometimes they are sound effects, like atmospheric, background noise.

These noises are not real.
There are things to **touch and try** in this exhibit. If you are not sure if you can touch and try something, ask the front desk person.

Everything that is available to **touch and try** gets cleaned everyday by JMM staff.
Right now, we are not offering tours of our **historic synagogues**. This is because our historic buildings are very special and hard to clean. To protect the buildings and our guests, they are closed for now. We will update this section when we are offering tours again.

If you want to watch a **video about the synagogues**, right from home, you can see one on our Youtube [page here](#).
JMM’s Museum shop called Esther’s Place. Right now, we have closed the inside of the shop, because it’s a small space and it’s hard to clean everything in the shop.

Instead, we have a pop-up shop in our lobby for guests to visit. Our Shop Manager is also ready to help you find the perfect souvenir to take home.

You can also visit our shop online here, without leaving home.
When you decide to leave, remember to collect your things from the coat rack and say **goodbye** to the front desk person.

We hope you learned a lot of **stories** at JMM and had **fun** too!

Come back soon!