Safety Disclaimer:
This social narrative has been updated to include protocol during the COVID-19 pandemic. As guidelines change, we will do our best to update this document as our protocols reflect these changes.

Special Phase II Protocol
To help protect the health and safety of our staff and guests, we have some special rules at this time. You can read the details of these rules on our Phase II page. You can also contact the Visitor Services Coordinator at (443) 873-5164 or tmakowsky@jewishmuseummd.org for any questions you have about safety at JMM.

Face Masks –
Everyone on our campus must wear face masks at all times. These masks must be made of a closed material and have two layers. They must cover your nose and mouth at all times during your visit. Bandanas and gators are not sufficient face masks.

Six Feet Apart –
Please keep six feet apart from other guests (outside of your household) and staff at all times. We have set up one-way paths in our exhibits to help with this rule. Sometimes our exhibits can have small spaces, so please be patient and wait for other guests to move on, instead of getting close to them to pass.

Hand Sanitizer –
We have hand sanitizer stations around the Museum lobby for everyone to use. We strongly encourage you to use these stations before, during, and after your visit, especially after you touch something in the exhibit and use the bathrooms.

Cleaning –
Our staff cleans the bathrooms, exhibits, and lobby multiple times a day. We focus cleanings on the touchpoints, so please help us by keeping your hands to yourself as much as possible. We also provide disposable cleaning wipes in the bathroom, as we encourage guests to wipe down touchpoints after they use the bathroom.
Before you go:

Take care of your personal needs:
- Eat a snack, drink some water, and use the bathroom before you leave. The Jewish Museum of Maryland (JMM) does not sell food or have a place to eat on campus.
- Bring a fidget toy, headphones, or any other tools you may need to have a comfortable visit.
- You can book tickets ahead of time online at jewishmuseummd.org or over the phone at (410) 732-6400. You can also buy tickets in person at the front desk.
- Call ahead to ask about busy hours at JMM, such as when we host school groups. We can suggest times that might be quieter.
- Check out our sensory map or call the Visitor Services Coordinator at (443) 873-5164 to find out about the sensory experiences at the Museum, such as sound or light.

Plan your transportation:
- There is a free City-owned parking lot across from JMM on Lloyd Street with about 20 spots in it. Guests can check there first for parking. If there are no spots, guests can use street parking, just make sure to follow parking signs.
- If you want a secured lot, there is the Fayette Street Garage, with an entrance on E. Baltimore Street.
- There is a 10-minute loading zone directly in front of JMM to drop people off or pick them up. To ensure that this loading zone is free on the day of your visit, please call (443) 873-5164.

Exhibits change a few times a year, so make sure to check out our exhibit page at http://jewishmuseummd.org/exhibits/ or call (410) 732-6400 to find out what’s available to view.
Today we are going to learn stories at the **Jewish Museum of Maryland**. Sometimes it is called the JMM.

The JMM connects people to **Jewish stories** and **Maryland’s Jewish community** to its roots.
The JMM is in **Jonestown**. Jonestown is a historic neighborhood in **Baltimore**.

When I see the **big, pink building** with columns, I know I’m in the right place!
When we get there, we will enter the **brick courtyard**.

I should put my facemask on and make sure it covers my nose and mouth. Then we will go through two sets of heavy glass doors.
We will be greeted by the **front desk person** when we enter. My adult will check us in at the **front desk**. We might have to wait in line. This area can get noisy. We won’t stay here long.
We will also see the **security guard** when we enter. The security guard is here to help keep the exhibits and people safe. If I get lost, I can ask the security guard to help me find my adult.
We will decide what we want to see. We can visit the **permanent exhibit** or the **special exhibit**.

Some parts of the Museum are closed to protect my safety.
Some of the exhibits have noise or have lots of people. If I need a break, I will tell my adult and we will go find a quiet place or I will put on my headphones.

Some of the exhibits may be dark. This is to protect the objects in the exhibits.
There is the **family bathroom** past the front desk, to the right. I will tell my adult if I need a bathroom break. To protect the exhibits, I will leave any food or drinks at the coat rack. I can also leave my bag or coat at the coat rack.

The water fountains are closed to protect my safety. If I need water, I will tell my adult, and they can ask the **front desk person** for a small water bottle.
One exhibit we might see is *Voices of Lombard Street*.

This exhibit tells the story of the *Jonestown neighborhood*. 
We will visit a **family's home**, we can try a **sewing machine**, and we can see a **deli** to learn about the people who lived in this neighborhood.
There is noise in this exhibit. Sometimes it will be **people telling a story.** Sometimes it will be sound effects like **chickens** or **construction noises.**

I will remember these noises are not real.
There are things in this exhibit that I can touch and try. I will ask my adult or the front desk person if I can touch things.

Some of the touch and try things have been taken out for my safety. Everything that I can touch and try is cleaned by staff every day.
We can also choose to visit the special exhibit, *Jews in Space: Members of the Tribe in Orbit*.

This exhibit teaches about Jewish people involved in *astronomy, science fiction, and space exploration*. 
We will see different kinds of space movies, hear about Jewish astronauts, and learn about the Jewish calendar.
There are noises in this exhibit. Sometimes the noises are videos that show clips from **movies and shows**. Sometimes it will be **sound effects**, like space-like sounds I might hear in a movie.

I will remember these noises are not real.
There are things in this exhibit that I can **touch and try**. I will ask my adult or the front desk person if I can touch something.

Everything that I can touch in the exhibit gets cleaned every day.
Right now, we cannot visit the **Lloyd Street Synagogue** or **B’nai Israel Synagogue**. These buildings are very old, and they are hard to clean properly. To protect these buildings and my safety, they are closed right now.

I can watch a video about these special buildings on the Museum’s Youtube [page here](#), with my adult.
We may decide to visit the Museum shop, Esther’s Place. To help protect me and the items in the shop, there is a pop-up shop in the lobby.

There are a lot of special things. I will keep my hands behind my back unless my adult says it’s okay to touch.
When we decide to leave, we will collect our things from the coat rack. We’ll say goodbye to the front desk person.

I learned a lot of stories at JMM and had fun too!

I hope to come back soon!